

North East Valley DGP eNews

No 1332: September 18, 2013

eNews is a weekly electronic newsletter sent to all GP practices (with email addresses) within the NEV catchment. The aim is to provide up to date information relevant to GPs and to disseminate the latest activities and resources from the division. All feedback and enquiries welcome and should be addressed to [Patty Marshall](#). You can also visit our website at: <http://www.nevdgp.org.au/>. To subscribe to eNews click on [subscribe](#). To be removed from the **eNews** distribution list click on [Unsubscribe](#)

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A Word from the Editor

[Divisional survey results confirm level of general practice engagement with Medicare Local](#)

Over a seven day period, the Division received 57 replies to its member survey sent to our 72 practices. The survey was undertaken in order to provide feedback directly to the Medicare Local Board on the level of satisfaction/engagement of the local general practice community with the Medicare Locals role in coordinating Primary Care services within its local catchment area. The survey sought information on the issues of a) [membership](#), b) [eHealth](#), c) [After Hours care](#) and d) [Mental Health](#).

The results which whilst only a snapshot from those members who responded, were remarkably consistent.

In summary, most respondents:

- rejected a quota system (56 – 1) that had resulted in general practices being denied membership of the NMML.
- expressed serious concern over the perceived lack of practical support, understanding of clinical software and knowledge of eHealth requirements at the NMML and compared these with the IM/eHealth support they had received from NEVDGP over the past 12 months.
- indicated a decreased rather than increased provision of After Hours availability in some practices, and a nearly universal condemnation of the terms and conditions of After Hours Agreements offered by the NMML.
- expressed qualified support for the continuing ATAPS service run by Infiniti Health Solutions.

The full results of the survey will be soon made available on the **Latest News** section of our website.

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Continuing Professional Development

Medical Expert Seminar – ME/CFS

All GPs and allied health practitioners are encouraged to attend this 2hr 'ground breaking' seminar on Myalgic Encephalomyelitis/Chronic Fatigue Syndrome by international key note speaker: Prof Michael Maes and local ME/CFS medical advisor: Dr Nicole Phillips.

Saturday 21st September 10.30am - 1.00pm at the Alfred Hospital, Prahran. For registration and information [click here](#).

Travel Medicine - Head to the TROPICS

Saturday 19th October 8.30am – 5pm at The Pullman, 65 Queens Road , Albert Park. Response code: 302. See [here](#) (password: tropics2013) for more information and registration.

ThinkGP: CV-Risk Medication Compliance Audit

This audit measures the factors that affect compliance to medication in just 10 of your patients. The audit follows a usual consult and suggests a strategy to improve compliance and follow up. Click [here](#) to get started.

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Information Management

Medical Director and Best Practice Tip - Modifying the Shared Health Summary (SHS) of the PCEHR
First of all remember that ALL items from the patient's past history go into the SHS, except for any that are marked confidential. So, if you have a cluttered and inaccurate past history list, that's what is transferred to the SHS. That means ALL items, whether summary or non-summary, active or not active, as well as coded and uncoded items. This is not how other LetterWriter summaries (the non-eHealth ones) work as only summary items go into them.

Once you create the SHS you are able to remove individual rows by right clicking and selecting **Delete**. Remember though that this has no effect in the Medical Director or Best Practice record.

General Computer Tip - Alignment short cuts

There are 4 different alignments and you are able to click on the 4 text alignment buttons. The keyboard shortcuts make it a little bit quicker.

- Control + L – left alignment
- Control + R – right alignment
- Control + E – centre alignment (Control + C is for Copy)
- Control + J – justification where text is aligned both left and right

Note: with alignment you only need to insert the cursor anywhere in the paragraph you wish to align, i.e. there is no need to highlight the paragraph.

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Items of Interest

ME/CFS Self-Management Courses

Available online or through group teleconference. A virtual support program designed for young people aged 25 years and under living with Myalgic Encephalomyelitis/Chronic Fatigue Syndrome to engage with others and learn self-help strategies to improve their quality of life. Click [here](#) for registration and more information.

Austin Health Discharge Summaries

Austin Health continues to strive to improve communication between GPs and the hospital. Over the last few years, work has been undertaken to improve the quality and content of Discharge Summaries provided to GPs when a patient is discharged from a Specialist Outpatient Clinic or an Inpatient stay. Austin Health is keen to get your feedback on your experience of Discharge Communication from the Austin over the past 12 months. All answers are anonymous and therefore completely confidential. Please complete the [survey](#) by Oct 4th 2013. Thank you for your time.

GP Network News

This [week's edition](#) includes: Coalition election win to deliver more support for general practice; Telehealth making a difference; Australian Medicine - get the latest news; How to determine the right fees for your practice; Medicare Forum Newsletter; Middle East respiratory syndrome (MERS) coronavirus - update.

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Men's Health

Men's cancers workshop

Friday 4th October - This 4-hour interactive workshop is aimed at health and community workers who want to update their skills and knowledge about men's cancer prevention and early detection. See [here](#) for more information and registration.

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Mental Health

Parents and Infant Mental Health Program – an exciting NEW initiative

This new and exciting North East Valley Parent Infant Program provides community centred care for parents and their infants and is funded by Medicare under the Mental Health Nurse Incentive Program with no out of pocket expenses to the parent. This program will support women and their partners who are experiencing psychological problems arising during pregnancy or soon after the birth of their infant. The Mental Health Nurses will work closely with General Practitioners, Maternal Child Health Nurses and Allied Health staff, to provide a co-ordinated plan of care to ensure optimal recovery and prevent relapse or readmission to hospital.

If you would like to receive further information or discuss a referral, please call Rosemary Lalor on **0430 494 723** or Vera Toniolo on **0433 279 366**. Referrals together with Mental Health Care Plan (2710) should be faxed to **(03) 9404 5278**.

- Parent and Infant Mental Health Program - [Flyer](#)

- Parent and Infant Mental Health Program - [Referral](#)
- MD and BP referral COMING SOON!!

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News for Practice Staff

Orientation Program for Nurses New to General Practice

Tuesday 8th October - Wednesday 9th October (8:30 am Registration) 9am - 4:30pm at 4th Floor, 458 Swanston Street, Carlton. This 2 day workshop will support nurses who have been working in a medical practice for up to 12 months. See [here](#) for more information and registration.

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Positions vacant/wanted

Please note: only new ads or resubmitted ads will be posted here. All other ads can be found on the **website**.

Positions vacant

Doctors

Bundoora - Practice Nurse DV 1, required for a busy family practice, to work with nursing team. Position - maternity relief and holiday leave cover, Thursdays and Fridays 8 - 4.30. Experience in triage, wound care, childhood immunisations and health assessments required. Moderate computer skills necessary. Commence October. Call Jan Allen **9467 1444** or email janeta@andrewplaceclinic.com.au.

Craigieburn - GP's needed for brand new medical centre in large new shopping complex. F/T or P/T. Great modern facilities and support. Nursing, on site Pathology and Allied Health services. Contact Leanne on **0407 528 288** or craigieburncentralmedical@gmail.com.

Heidelberg - busy family friendly practice is looking for a part- time/full time VR GP. The practice is computerised, fully accredited, with a practice nurse and supportive, friendly staff. With on-site pathology, dietician and psychologist and a sessional paediatrician and psychiatrist consulting on a regular basis. Working hours and terms are flexible. Please contact Dr Jean McMullin on **9459 1100** or email, mtstmedical@bigpond.com.

Ivanhoe Medical Clinic - Opportunity for Part Time VR GP to join the Ivanhoe Medical Clinic. 3-5 sessions and 1 in 8 Sat/Sun mornings. Modern, 11 GPs, supportive colleagues & full time nurses, flexible, friendly, no A/Hs, good remuneration. Contact :- Dr.Stephen D Smith or Dr David Doig on **9499 1245**.

Keon Park - Doctors wanted. Southern Cross Care Macleod is relocating to a new 96 bed facility in Keon Park. They are seeking GP's with an interest in aged care to join their team. They are offering consulting room, medical director available, nursing staff to assist you and accompany you when

you visit, designated visiting times. Please call Barbara Stacpoole Manager 9434 4555/0419 165 758 if you wish to discuss further or would like to view the facility.

Mill Park - PVCH GP Super Clinic - Plenty Valley Community Health is requiring Full time/Part Time VR Female or Male GPs to join our brand new family orientated bulk billing clinic. This modern purpose built clinic is supported by friendly practice staff, nurses, allied health and on site pathology. For more information, please contact our Practice Manager, Cathy on 0419 314 839 or via email cathy.damos@pvch.org.au.

Montmorency - Busy, long-established practice seeks a full-time or part-time GP for GP owned family practice. Fully computerized, mixed billing, accredited, practice nurse support and friendly staff. Pathology services on site. Hours negotiable, with Saturday morning roster. No after hours or public holidays. Contact: Kay 9435 1144, Email: srmc@netspace.net.au. Website: www.sherbourneroadmc.net.au.

Watsonia - Rosanna Medical Centre is seeking a PT/VR GP. A computerised, accredited, mixed billing, long established practice. Friendly supportive team. Please call 9435 1191.

Practice staff

North Coburg - General Practice Nurse RN (Div 1) – Full time or part time. Energetic proactive PN required with experience in recalls, health assessments, chronic disease management, EPC's and general treatment room duties including sterilisation of instruments and cold chain management. Experience is also essential in Childhood Vaccination and Wound Care. Must be organized and computer literate; an understanding of Best Practice and Practice 2000 preferred. To apply please email your CV to kalandah@bigpond.com.au.

Positions wanted

Medical receptionist - looking for work. With 20 years customer service experience in current employment as a Personal Banker at Westpac. Recently completed Certificate III in Business Administration Medical at NMIT Preston. Please contact Micki Ewing on 0434 382 342.

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Humour

Brains

A three-year-old boy was examining his testicles while taking a bath.

"Mom" he asked, "are these my brains?"

"Not yet," she replied.

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And remember...

... A lot of money is tainted - Taint yours and taint mine.